



Product Care & Maintenance Guide

Laminate Surfaces and PVC Edges



Laminate Top
3mm PVC Edge
See Hi5 Finish Kit for Choices



Laminate Top
Knife PVC Edge
See Hi5 Finish Kit for Choices



Laminate Top
Self Edges
Wilsonart or Formica



Laminate Top
2" thick Self Edge
Wilsonart or Formica

Clean:

Wipe along the grain of the laminate from one end to the other using a clean, damp, soft cloth and a mild soap solution. Rinse any remaining soap residue with a soft cloth dampened with clean, clear water using the same linear motion, then dry. It is important for the cloths to remain non-abrasive so it may be necessary to use more than one on large tables. Grease or oil stains on the laminate should first be spot cleaned with a soft cloth dampened with lacquer thinner or a grease-cutting liquid dish soap such as Dawn®. **DO NOT use paint thinner or mineral spirits** and avoid lacquer thinner contact with wood edges as it will damage the satin finish. Instructions for cleaning wood edges can be found under "Care of Wood Edges and Veneer Surfaces".

Approved Commercial Cleaners & Disinfectants

1. Clorox Healthcare ® Bleach Germicidal Cleaner
2. Clorox Healthcare ® Versa Sure Cleaner Disinfectant Wipes
3. Diversey Oxivir ® Tb
4. Diversey Oxivir ® 1 Wipes
5. Diversey Virex II ® 256
6. Benefect
7. PDI Super Sani-Cloth ® Germicidal Disposable Wipes
8. PDI Sani-Prime ® Germicidal Spray
9. Diversey Expose ® II 256
10. Stride ® Floral Neutral Cleaner
11. PURELL ® Advanced Instant Hand Sanitizer



Approved Household Cleaners & Disinfectants

1. Windex ®
2. Glass Plus ®
3. Fantastik ®
4. Mr. Clean ®
5. Formula 409 ®
6. Purell Multi-Surface
7. Isopropyl Alcohol



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Wood Edges



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Self Edges
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Laminate Top
2" thick Self Edge
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Clean:

Wipe along the grain of the wood edge from one end to the other using a clean, soft cloth dampened with lukewarm water. It is important for the cloths to remain non-abrasive so it may be necessary to use more than one on large tables. For heavily soiled tables, Hi5 recommends using a mild detergent such as Murphy's oil soap thoroughly diluted in water (one part soap to thirty parts water).

Dry the surface with a soft cloth.

Marks that cannot be removed with the cleaning methods above may be able to be removed using Naptha, a mild degreasing solvent.

Care:

Immediately blot any liquids that come in contact with wood surfaces.

Lift objects to move them, never pull them across the finished surface. For an additional safeguard, use a protective surface pad.

Avoid exposure of furniture to extremes of heat and cold or to wide humidity variances.

Avoid exposure of furniture to strong sunlight.

Avoid exposure of furniture to harsh solvents (nail polish remover, acetates, etc.), as it will cause finish deterioration.

If using a protective glass top, place spacer pads under the glass top to allow the wood to breath.

Repair:

Our finish should only be repaired in the field by a qualified refinisher. Contact Hi5 Customer Service for detailed touch-up and refinishing instructions.



Product Care & Maintenance Guide

Quartz



Quartz
2cm with recessed substrate
Caesarstone, Silestone,
Wilsonart, Corian.

Clean:

Wipe the entire quartz table top using a clean, damp, soft cloth and a mild soap solution. A mild household cleaner such as Windex®, Green Works® or 409® is acceptable. After cleaning, wipe the surface completely dry to avoid streaks. **DO NOT USE:** bleach, oven cleaners and abrasive pads or powders (i.e. Ajax®, Comet®, etc.).

Care:

Spills should be wiped up immediately.

Use non-abrasive cleaners, pads and sponges.

Avoid high pH cleaning products as they can damage the sheen of the surface.

Take care when using sharp objects near the countertop.

DO NOT place extremely hot cookware directly on any Wilsonart Quartz surface.

Repair:

Damage should only be repaired by a qualified refinisher. Contact Hi5 Customer Service for information.



Product Care & Maintenance Guide

Solid Surface



Solid Surface
1.5" with embedded substrate
Wilsonart, Corian, Livingstone

Clean:

For everyday cleaning, wipe the entire surface with a clean, dry cloth and a mild soap solution or ammonia-based cleaner. Rinse any remaining soap residue with a soft cloth dampened with clean, clear water. For dried water marks, wipe the stain with a soft cloth dampened with ordinary vinegar. Stubborn stains can be cleaned with full strength bleach or a liquid cleanser such as Soft Scrub with Bleach. Rinse with clean clear water and wipe dry.

Care:

Prevent hard water marks by wiping surfaces dry after spills or cleaning.

Disinfect by wiping surfaces with mixture of one-part water/one-part household bleach.

Avoid exposure to extreme heat which can cause discoloring.

Avoid exposing your furniture to strong chemicals, such as paint removers, acetone products, strong acidic products, etc.

Do not cut directly on the surface of your countertop, always use a cutting board.

Use solid trivets with rubber tip feet or flame-resistant heat mats when placing hot objects on surface.

Do not stand or sit on the surface.

Repair:

To remove minor scratches, use abrasive Scotch-Brite pads. Roughest to finest are green, peach, lilac, blue and gray. Start with a green pad. Wet the surface and rub in a small circular motion over the scratch. Rinse pad periodically. When the scratch is removed, wet the surface again and rub with progressively finer pads in larger and larger circles until the renewed area blends in with the surrounding surface. Rinse with clear water and wipe dry. Deeper cuts and scratches may require the service of a professional at an added expense.



Product Care & Maintenance Guide

Reclaimed Wood



Reclaimed Solid Wood
Vermont Moonlight (dark)
Prairie Harvest (light)

Clean:

Wipe along the grain of the wood from one end to the other using a clean, soft cloth dampened with lukewarm water. It is important for the cloths to remain non-abrasive so it may be necessary to use more than one on large tables. For heavily soiled tables, Hi5 recommends using a mild detergent such as Murphy's oil soap thoroughly diluted in water (one part soap to thirty parts water).

Dry the surface with a soft cloth.

Care:

Place it away from sunlight to prevent discoloration, warping or damage from UV rays.

Keep the piece away from heating and cooling vents to help prevent damage to wood, such as shrinking, splitting or drying.

Place coasters under drink cups to prevent moisture rings on tables.

Wipe away moisture or spills immediately to prevent water damage.

Use trivets or hot pads under hot items that come into contact with the wood furniture.

Maintain stable temperatures and humidity levels to prevent drying, cracking, splitting, swelling or shrinking

Avoid exposing your furniture to strong chemicals, such as paint removers, acetone products, strong acidic products, etc.

Do not cut directly on the surface of your countertop, always use a cutting board.

Avoid wood cleaners, especially those that are silicone- or ammonia-based.

Maintain:

To maintain a lustrous "newer" look, do a full refinish or spot refinish every few years, depending on the level of wear.

Humidifiers and dehumidifiers can help keep your home at an ideal humidity level to prevent drying, splitting, etc.

Cleaning regularly can help prevent the wood from dulling, scratching or otherwise being damaged.



Product Care & Maintenance Guide

Solid Wood



New Solid Wood
1.5" Ash or Maple
Custom Stains Available

Clean:

Wipe along the grain of the wood from one end to the other using a clean, soft cloth dampened with lukewarm water. It is important for the cloths to remain non-abrasive so it may be necessary to use more than one on large tables. For heavily soiled tables, Hi5 recommends using a mild detergent such as Murphy's oil soap thoroughly diluted in water (one part soap to thirty parts water).

Dry the surface with a soft cloth.

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Mask scratches with a marker, crayon, shoe polish or even coffee grounds. Apply the solution in the direction of the scratch.



Product Care & Maintenance Guide

Back Painted Glass



Back Painted Glass
3/8" thick with recessed substrate
with silicone adhesive

Clean with a non-streaking, non-ammonia-based window cleaner. Spray the glass lightly and then wipe dry with a dry, clean, lint free terry cloth. Continue lightly drying the glass in circular motions until the moisture disappears. **DO NOT** use scouring pads, steel wool, razor blades, scouring powders or highly acidic/alkaline cleaners

Glass whiteboards work just like a regular whiteboard; they are a smooth, clean surface that you can use not only dry erase markers on, but also permanent markers and grease pens. While glass whiteboards will never stain or streak the way a regular, chemical-coated pressboard whiteboard does, users often like to clean their boards to keep them looking shiny and new. So how do you clean your glass whiteboard?

Care:

Do not clean the glass when it's hot or in direct sunlight.

Avoid allowing the board to be in a room with extreme temperature changes, since this can lead to thermal fracture.

Don't ever leave tapes or adhesives on your glass surface as they can be difficult to remove.



Product Care & Maintenance Guide

Care of Powder Coat Surfaces



Steel Top
Available upon request with approval
of Hi5 based on the intended use

Clean:

Clean the entire surface using a clean, damp, soft cloth and a mild soap solution. Rinse any remaining soap residue with a soft cloth dampened with clean, clear water. Follow with a clean, dry cloth to buff dry. Remove stubborn stains with a non-abrasive liquid cleanser, such as Formula 409®.

Care of Polished Aluminum + Chrome Surfaces

Clean with a wet cloth or window cleaner. For scuff marks or heavy soiling, a non-abrasive automotive chrome polish can be applied as directed. Finishes on table bases should be cleaned with a commercial powder, liquid, or paste metal cleaner and polish.

Maintenance of Mechanical Parts

Clean any lint or debris from the moving parts of the nesting or folding base mechanisms. Do not apply lubricant. Mechanisms have been designed and tested to not require lubrication under normal conditions. Tables should be inspected and maintained regularly by tightening screws and bolts, inspecting casters and glides for damage, and inspecting all moving parts for damage and wear.