



Hi5 Furniture, Inc.

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WARRANTY POLICY

LIMITED LIFETIME WARRANTY

The following Hi5 Furniture warranty applies to products manufactured after August 1, 2014.

This warranty is given to the end user and is valid for as long as the product is owned by that user. All warranties are considered registered. If the end user is not provided at the time of the order the warranty does not apply. The warranty, which runs from the date of shipment, covers defects in materials and craftsmanship found during normal usage of the product during the warranty period. If a product is defective, and if written notice of the defect is given to Hi5 Furniture within the Applicable Warranty Period, Hi5 Furniture at its option will either repair or replace the defective product with a comparable component or product. Defective product shall be returned at the discretion of Hi5 Furniture and all returns must be authorized in writing in advance including a Return Materials Authorization Number. Hi5 Furniture, Inc. assumes no responsibility for labor or delivery charges. Freight charges for defective products and parts will be covered by Hi5 Furniture within the 48 continental United States with the method of shipping at Hi5 Furniture's discretion.

The limitations of the Limited Lifetime Warranty include:

Electrical Products: Five (5) years

Wood veneer, wood edges, base glides, casters, adjustable height mechanisms, folding mechanisms, nesting or flipping mechanisms, any options including table ganger, wire management parts, modesty panels, hardware, CPU holders, divider panels, or any moving part have a (1) year

Non-standard products: One (1) year (1) year

Third party specified and supplied products: Suppliers Warranty

All items should be inspected at two month intervals for missing glides, loose screws, broken or cracked welds, lose or unseated columns, etc. All specifications are subject to change without notice.

This warranty does not apply to damage caused by a carrier, alterations to the product not expressly authorized by Hi5 Furniture. It also does not apply to "Customer's Own Material" (i.e. material supplied by the customer that is not a standard Hi5 Furniture product offering) used in the manufacture of Hi5 Furniture products. Hi5 Furniture does not warranty the matching of color, grain or texture except to within commercially acceptable standards. A Product will not be considered defective and Hi5 Furniture will not be obligated to replace it, if the product is not installed or used as recommended by Hi5 Furniture.