

**Freight Zone Map**

Yellow - Zone 1 Prepaid freight on orders over \$2000 NET  
Orders under \$2000 NET - Add \$200 NET to order

Green - Zone 2 Prepaid freight on orders over \$3000 NET  
Orders under \$3000 NET - Add \$300 NET to order



All products are shipped in compliance with the National Motor Freight Classification Code. All products ship unassembled unless otherwise specified by Hi5 Furniture. Freight is prepaid on a dock to dock basis for all orders exceeding zone minimum nets when shipped within the 48 contiguous states excluding Alaska and Hawaii or export. All orders under zone minimum nets are a flat shipping fee of \$200 net for zone one and \$300 net for zone two, which will be added to the invoice. Hi5 Furniture shall not be held liable for delays caused by strikes, catastrophes, wars, riots or any other cause beyond our control.

Additional expenses will be debited from customer account and billed as "shipping/handling." Examples of additional expenses with variable charges are: Inside delivery, Residential delivery and Lift gate requirements.

Failure to inspect product at time of receipt, note damages on delivery receipt and/or notify Hi5 Furniture of damages within 10 days of the original date of receipt constitutes acceptance of products and a waiver of all claims. Neither Hi5 Furniture nor the carrier will be responsible for concealed damage claims if shipments are left unopened. CONCEALED DAMAGE MUST BE REPORTED WITHIN 7 DAYS FROM DELIVERY TO BE VALID. Any concealed damage reported after 7 days will not be accepted by Hi5 Furniture and is the responsibility of the customer.

All products are loaded on carrier trucks free from defects and/or damage. Responsibility of safe delivery and transport of products is assumed by the carrier upon loading. It is the customer's responsibility that all cartons, crates and packages be opened and inspected at time of delivery for damages or shortages regardless of condition. Any damages found during inspection must be clearly noted on the delivery receipt and packages to be left in original condition as received, failure to do so will void the ability of filing a freight claim. Hi5 Furniture should be notified immediately to assist in filing of freight claim.